### Introduction to TheConnection Personal Invoice Portal

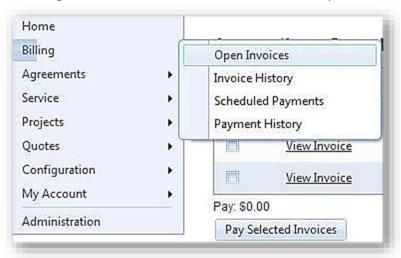
From the Payment portal you can select the invoice that you wish to view in either of these two ways.

#### Viewing your Open Invoices

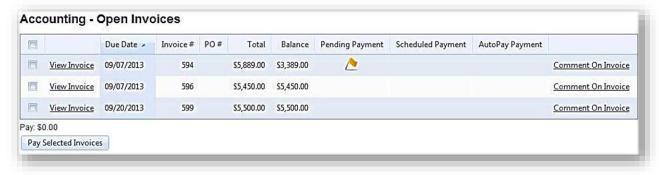
1) Click on the 'Pay Bills' icon located top center of the page



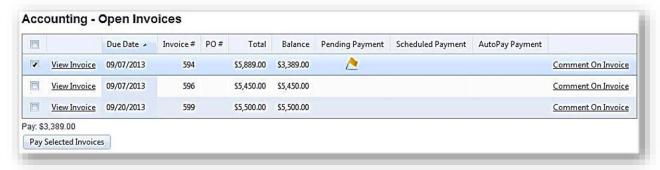
2) Mouse over 'Billing' on the left column and click on 'Open Invoices'



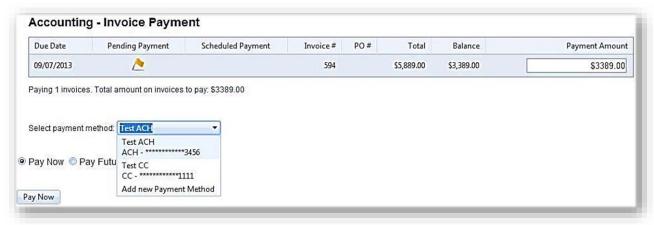
This will load the 'Open Invoices' page showing you all of the currently open invoices. This is an example of what your open invoice page may look like.



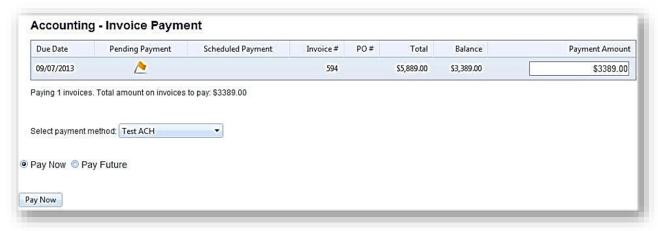
You may choose an invoice to view by selecting the check box to the left of the invoice that you wish to view.



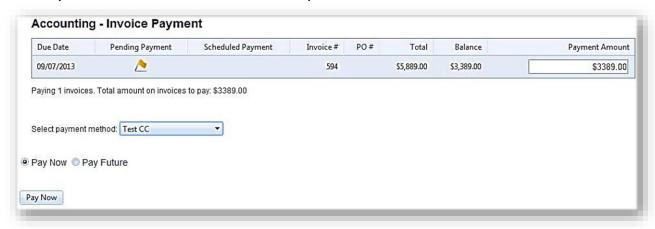
By clicking on the 'Pay Selected Invoice' button you will be brought to the page that allows you to choose your payment type for this specific invoice.



We have chosen ACH (checking account) in this example. You may have the same option if allowed.



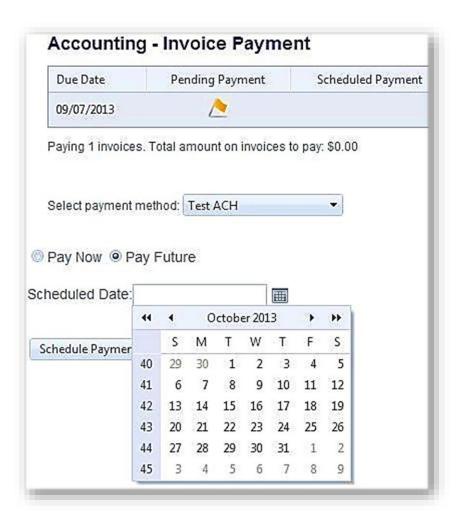
You may also choose credit card if that option is allowed.



Once you have selected the payment type that you wish to have this invoice applied to then click the 'Pay Now' button. You will then get a confirmation that looks similar to this.



Another option available to you in paying invoices is to schedule a payment & type for the future. Instead of choosing the 'Pay Now' option you can select the 'Pay Future' option and then select the date that you wish the payment to be made.



After your date has been selected it will appear in the 'Scheduled Date' box.



The next step is to confirm your selection by clicking the 'Scheduled Payment' button. At this point you will see the following information.



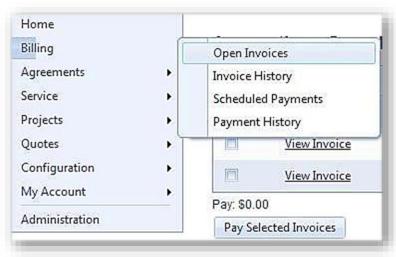
Congratulations! You have made/scheduled a payment on an open invoice from your personal invoice portal. Let's look at a couple of other features while you're here...

# Viewing an open invoice.

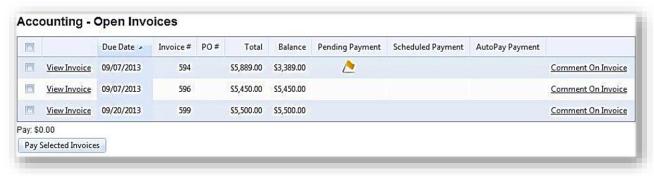
1) Click on the 'Pay Bills' icon located top center of the page



2) Or mouse over 'Billing' on the left column and click on 'Open Invoices'



This will load the 'Open Invoices' page showing you all of the currently open invoices. This is an example of what your open invoice page may look like.



Click on 'View Invoice' link of the invoice that you wish to see.

This will load a snapshot of that invoice in your browser and may look similar to this.

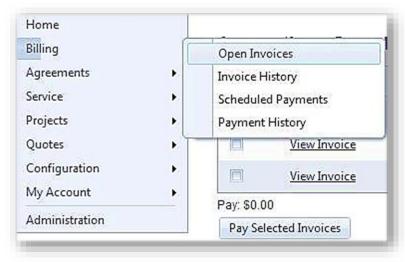
Bill To:				Date	Invoice	
Demo Company Attn: Demo Owner P.O. BOx 527 Detroit, MI 92344-0527				08/28/2013	594	
				Account	Account	
				Demo Com		
Terms	Due Date	PO Number	Reference			
Net 10 days	09/07/2013		2			
Billing Method	Actual Ra	ates				
Detail	Wed 8/28	3/2013/12:35 PM CD	T/ Training User1	5-		
Resolution						
54 The Control of the	S S					
Company Name	Demo Co	1/1 See 1/2				
Contact Name	Demo Ov					
Ship To Address	813-178-					
	Detroit, N	/II 92344	100			
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# Sending comments or questions about a specific invoice.

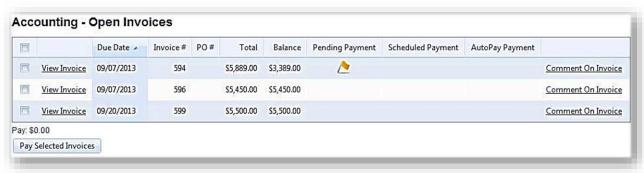
1) Click on the 'Pay Bills' icon located top center of the page



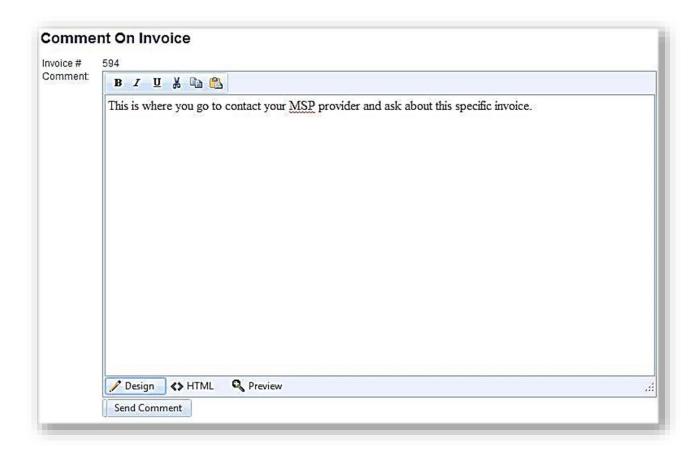
2) Or mouse over 'Billing' on the left column and click on 'Open Invoices'



This will load the 'Open Invoices' page showing you all of the currently open invoices. This is an example of what your open invoice page may look like.



Click on the 'Comment On Invoice' link to the right of the invoice that you wish to comment on. This will load a page that looks similar to this;



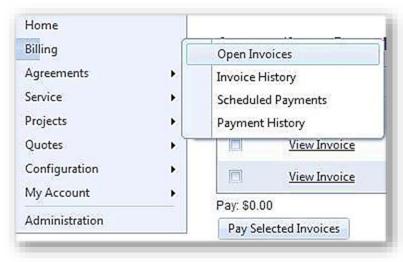
Enter your questions or comments in the provided comment box and click on 'Send Comment'.

### Select all open invoices for payment

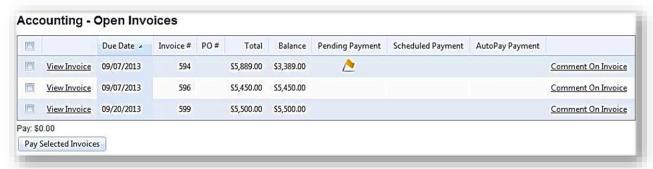
1) Click on the 'Pay Bills' icon located top center of the page



2) Or mouse over 'Billing' on the left column and click on 'Open Invoices'



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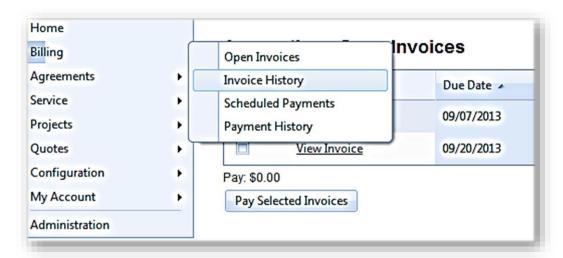
To make a payment on all open invoices at one time check the box in the very upper left hand corner, or check the box to the left of each individual invoice.

NOTE: You may select multiple invoices without selecting them all.

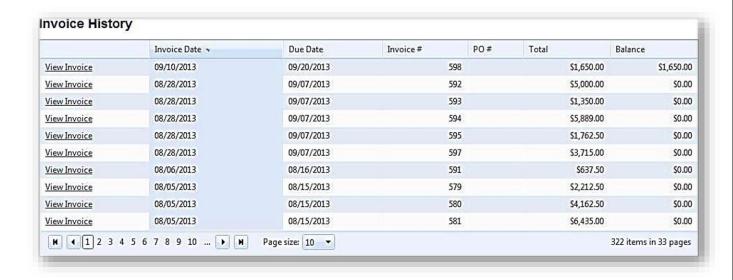
Click on the 'Pay Selected Invoices' button and choose your method of payment in the screens that follow.

# **Reviewing Invoice History**

Mouse over 'Billing' and click on 'Invoice History'.



A page of the most recent invoices paid will appear. You will find previous paid invoices in subsequent pages.



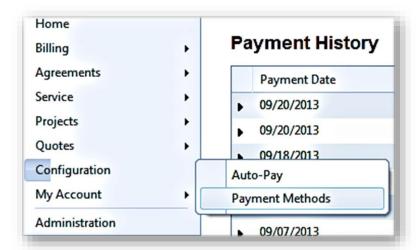
Click on 'View Invoice' link of the invoice that you wish to see.

This will load a snapshot of that invoice in your browser and may look similar to this.

Bill To:				Date	Invoice	•
Demo Company Attn: Demo Owner P.O. BOx 527 Detroit, MI 92344-0527				08/28/2013	594	
				Account		
				Demo Com		
Terms	Due Date	PO Number	Reference			
Net 10 days	09/07/2013		2			
Billing Method	Actual Ra	ates				
Detail	Wed 8/28	3/2013/12:35 PM CD	T/ Training User1	5-		
Resolution						
Company Name	Demo Co	mpany				
Contact Name	Demo Ov	VI 55-07.				
Ship To Address		ranklin St.				
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### Payment Method Creation Instructions.

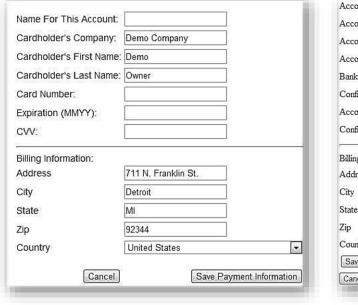
Begin by mosing over the 'Configuration' link and then select 'Payment Methods'.



You can then add a credit card or checking account payment method by clicking on the appropriate selection.



Your chosen payment method type will appear for you to fill out and save.

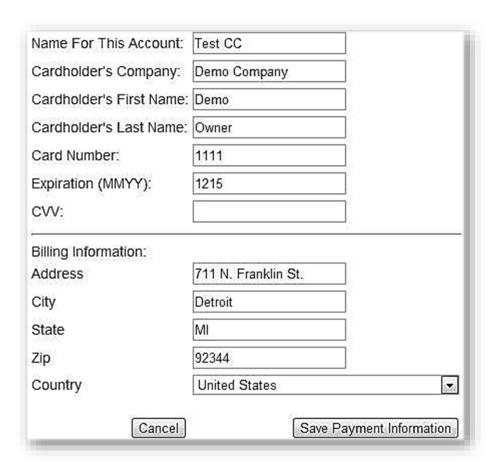




Once the payment method has been saved you can edit it by clicking on 'Edit' to the left of that chosen method of payment.



Editing a method of payment is similar to creating one.



Once you save the edited method and save it you are done!